- 1. In October 2000 I started receiving bills from ComEd for various amounts. These were separate from my monthly electric bill.
- 2. Also on October 11, 2000 I received a "Deposit Request" from ComEd for \$198.22 the reason for this according to the letter was "Insufficient Credit Info." I have been a customer of ComEd for approximately 20 years and have always paid my bills on time. A letter of dispute for both was sent on October 30th to ComEd both remain unanswered.
- 3. On November 14th per an agreement between the Circuit Court of Cook County and ComEd I agreed to pay the utility \$661.21 for related service and equipment. On November 16th I sent check # 2728 for \$661.21 to ComEd.
- 4. I am still receiving bills in various amounts from ComEd. Letters and calls to ComEd have went unanswered.
- 5. in December 2000 I finally got through by phone to a D.C. Lewicki (unmetered current adjuster) at ComEd. She sent me via mail a "Payment Agreement Confirmation" for all monies owed to ComEd. I was to pay \$1516.01 or 4 monthly payments of \$393.32.
- 6. On January 3 2001 1 sent to ComEd check # 2800 for \$1516.01 written as "Paid in Full" it was cashed on January 9 2001 but I am still receiving bills for various amounts from ComEd.
- 7. Calls to ComEd go nowhere. Involvement from the Citizens Utility Board on my behalf went unheeded. A simple complaint to the ICC about ComEd did not make the utility understand nor care.
- 8. I have paid ComEd a total of \$2177.22 over and above my electric bill which I pay monthly.
- 9. Dates and bill amounts follow
- 10/11 198.22 deposit request
- 10/12 \$2283.26 plus \$644.35 for service & equipment
- 10/25 \$3201.21
- 11/16 \$984.35
- 11/20 \$1555.65
- 12/01 \$1483.93 and a letter of disconnection
- 12/28 \$1496.59
- 01/29 \$413.54
- 02/26 \$413.54
- 02/28 \$846.52

I do not understand the varying amounts nor can ComEd explain the different amounts.